

2025

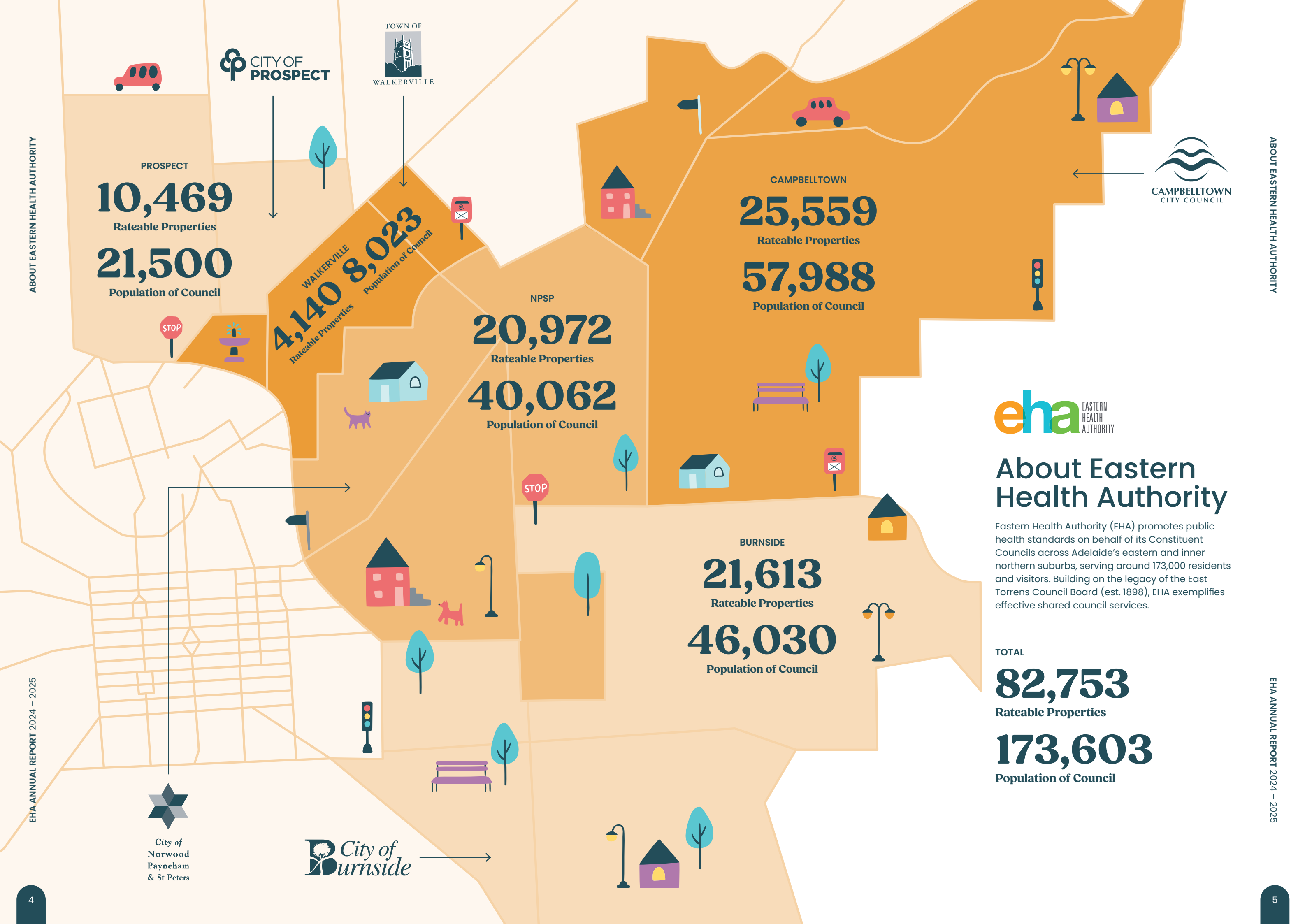
2024-25 Annual Report





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About Eastern Health Authority

Eastern Health Authority (EHA) promotes public health standards on behalf of its Constituent Councils across Adelaide's eastern and inner northern suburbs, serving around 173,000 residents and visitors. Building on the legacy of the East Torrens Council Board (est. 1898), EHA exemplifies effective shared council services.

TOTAL

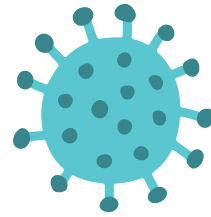
82,753

Rateable Properties

173,603

Population of Council

Chief Executive Officer and Chairperson's Report



We are pleased to present the Eastern Health Authority's (EHA) Annual Report for the 2024–2025 financial year. This report reflects our ongoing commitment to safeguarding the health, safety, and wellbeing of more than 173,000 residents across our region.

Public health success is often measured by what doesn't happen—the disease you didn't catch, the foodborne illness you avoided, or the outbreak that never occurred. These quiet victories are the result of diligent, behind-the-scenes work by our dedicated team.

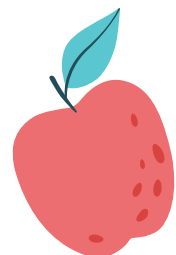
Our shared service model remains central to EHA's effectiveness. By pooling resources across five Constituent Councils, we deliver specialised environmental health services that are consistent, responsive, and cost-effective. This collaborative approach ensures we retain a critical mass of skilled professionals, enabling rapid responses to emerging issues and seamless service continuity.

Immunisation continues to be one of the most impactful public health interventions. In 2024–2025, EHA administered 8,010 vaccinations to 3,829 clients through our public clinics. Our School Immunisation Program delivered 8,950 vaccines to Year 7 and 10 students across 20 schools, with coverage rates consistently exceeding the state average—a testament to the professionalism and care of our staff. We also supported 176 newly arrived families and children with immunisation assessments and updates, marking a 25% increase from the previous year.

Food safety remains a key priority. Our Environmental Health Officers conducted 1,488 inspections across 1,338 registered food premises.

The introduction of Standard 3.2.2A, requiring food handler training, a designated Food Safety Supervisor, and documented compliance, represents a significant regulatory shift. Notably, 20% of inspected businesses did not receive a Food Safety Star rating due to the absence of a Food Safety Supervisor, highlighting the need for continued education and support. As of 1 July 2025, 706 businesses are participating in the SA Health Food Star Rating Scheme, with 25% achieving a 5-star rating and 15% a 4-star rating. We also delivered five food safety training sessions to 36 participants.

Beyond immunisation and food safety, our team responded to 160 public health complaints and referrals—a decrease from the previous year, reflecting improved community engagement and issue management. We managed seven squalor and one hoarding case, which required complex, multi-agency collaboration. The ongoing lack of appropriate support services for these cases remains a sector-wide challenge.



Routine inspections were also conducted on 18 cooling towers and 8 warm water systems, resulting in two Legionella detections. Prompt decontamination measures were implemented to mitigate any risk.

As we look ahead, EHA remains focused on addressing the evolving challenges of public health, including those driven by climate change, population growth, increased density, and technological advancement. We will continue to strengthen food safety practices, expand immunisation coverage, and lead coordinated responses to complex public health issues.

The achievements outlined in this report are a direct result of the dedication, professionalism, and collaboration of our staff. We extend our sincere thanks to the entire EHA team for their outstanding work. We also acknowledge the invaluable support and guidance of the Board of Management, whose commitment continues to drive our mission forward.

Together, we look forward to building a healthier, safer, and more resilient community for all.



Michael Livori
Chief Executive Officer



Peter Cornish
Chairperson

During 2024-2025, we provided immunisation at our public clinics to 3,829 clients, administering 8,010 vaccinations and our School Immunisation Program delivered 8,950 vaccines to Year 7 and 10 students across 20 schools.





1

Governance

EHA is a body corporate, governed by a Board of Management comprised of two members from each Constituent Council.

Board of Management 2024-2025

EHA is a corporate entity managed by a Board with two representatives from each Constituent Council. The Board met five times during the year to address EHA's business (Table 1).

Finance Audit Committee

Members of EHA's Audit Committee include:

Madeleine Harding
Presiding Member

Natalie Caon
Independent Member

Cr Peter Cornish
Board Appointed Member

The Committee met on three occasions during the year.

* Board Member from June 2024 to December 2024 (August – November 2024 (2) meetings)

** Board Member from February 2025 to present (February – June 2025 (3) meetings)

Table 1: Board of Management Meeting Attendance 2024-2025

City / Town	Member	Total Meetings Attended
	Cr P Cornish	★★★★☆
	Cr L Henschke*	★★
	Cr M Daws**	★★★
	Cr S Whittington*	★★
	Cr K Moorhouse	★★★★☆
	Cr C Granozio**	★★☆
	M Hammond	★★★★★
	Cr M Noble	★★★★☆
	Cr K Barnett	★★★★☆
	Cr T Nguyen	★★★★☆
	Cr J Nenke	★★★★☆
	Cr J Allanson	★★★★☆





2

Immunisation

Eastern Health Authority offers immunisation services through public clinics, school programs, and workplaces for residents of its five Constituent Councils. EHA is recognised for providing accessible, family-friendly immunisation options and is dedicated to increasing immunisation coverage rates.

Public Immunisation Clinics

EHA provides public clinics at six locations to residents of its Constituent Councils and one client council. A range of clinic and venues, days and times ensures convenient alternatives for our residents.

A total of 3,829 clients were provided with 8,010 vaccinations. This was a decrease of 9.4% in the number of clients and 0.76% increase in the number of vaccinations administered compared to the previous year (Graphs 1 & 2).

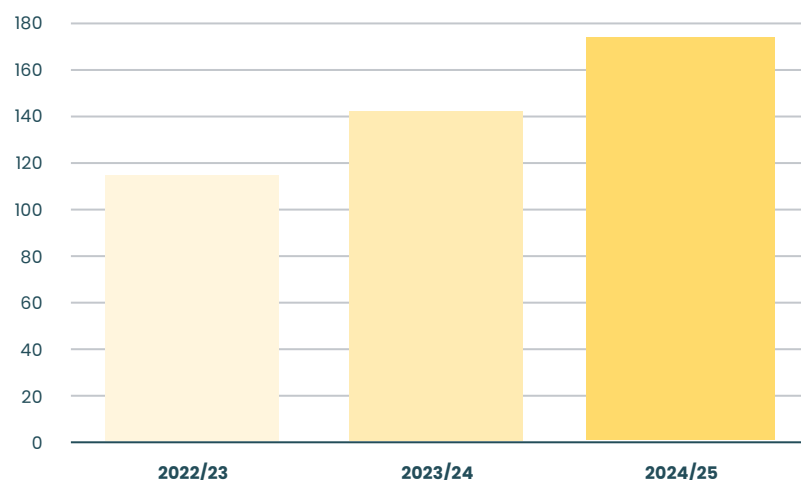
Table 2 shows where our residents chose to be vaccinated. It demonstrates that many of our residents chose the clinics that best suited their needs and was not necessarily in their council area.



EHA provides a catch-up service for residents who have recently arrived in Australia or those with overseas immunisation records requiring upload to the Australian Immunisation Register (AIR).

In the past year, EHA has assisted 176 families and children with the assessment and updating of their immunisation history. This represents an increase of 30 clients (25%) over the previous 12 months (Graph 1). Following the assessment of immunisation records, families may attend public clinics to receive the required vaccines. Those without a Medicare card are required to pay for the vaccines.

Graph 1: 3 year comparison of the catch-up immunisation assessments completed



Graph 2: The combined demand for all immunisation services over the last year

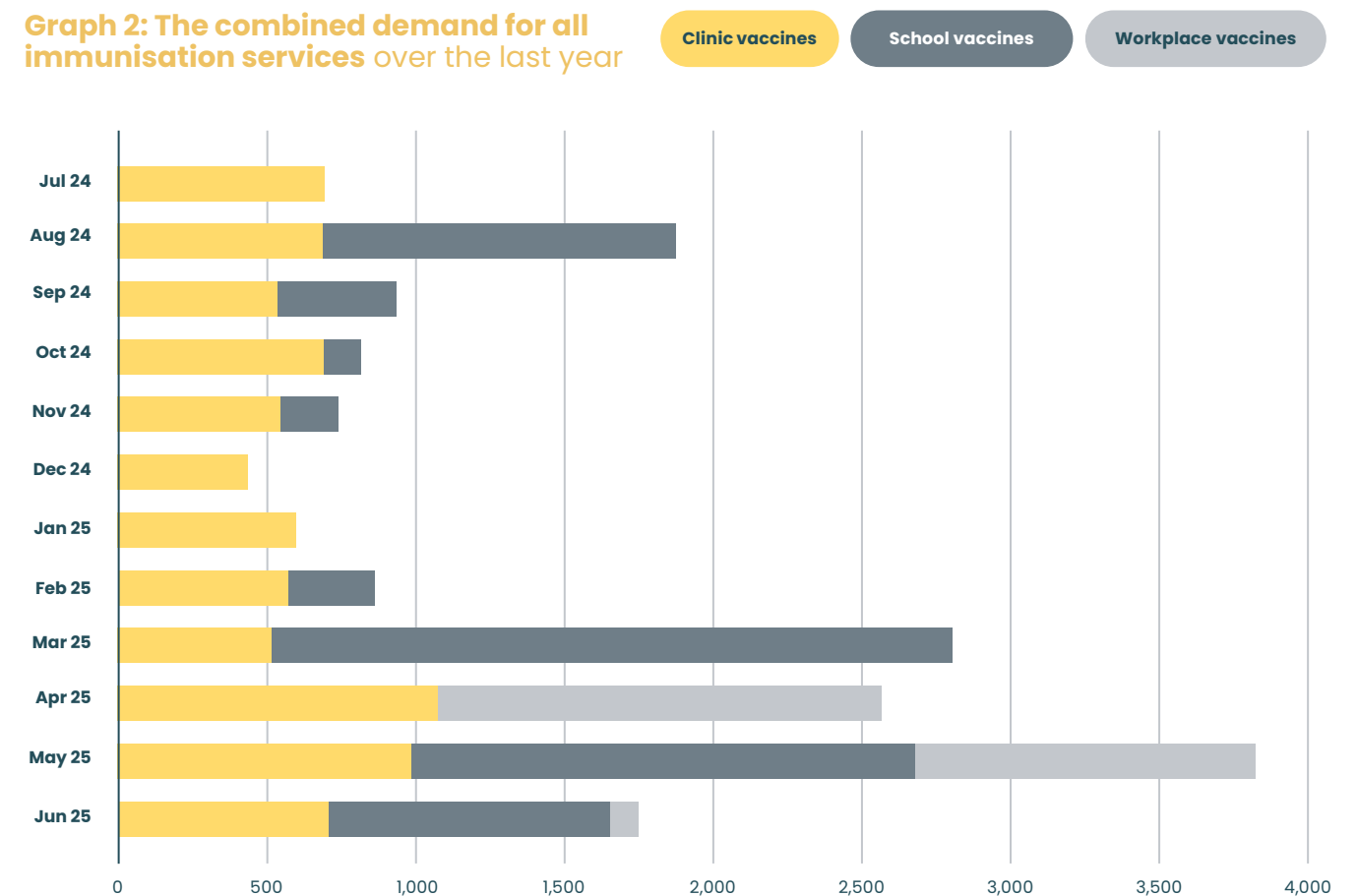
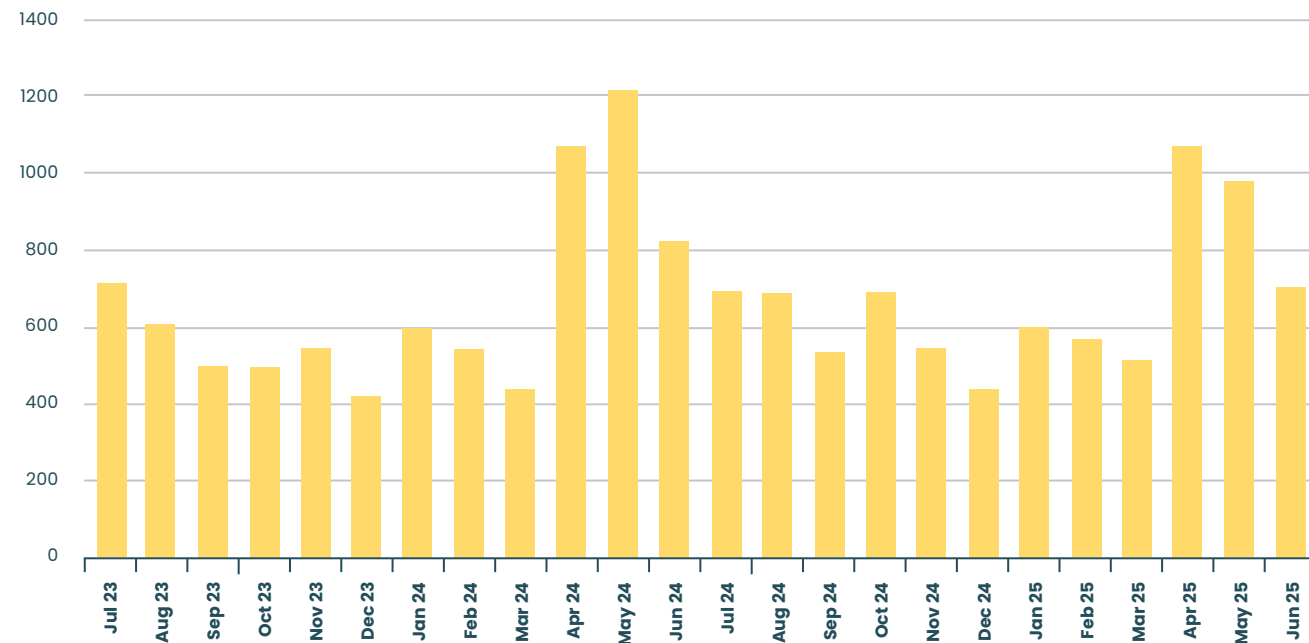


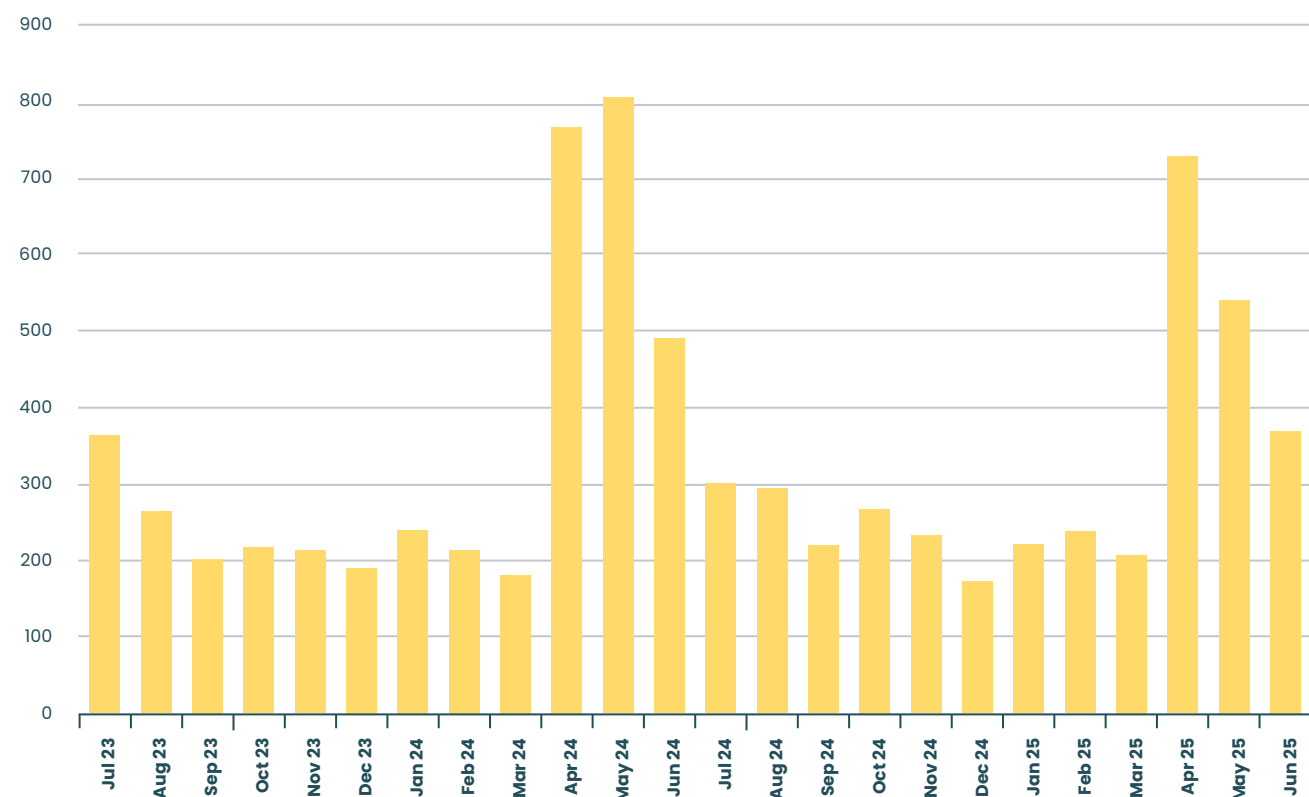
Table 2: The number of clients per council area and their choice of clinic venue

Where clients come from (Council Area)	Number of Clients from Council Area	Where clients attended (clinic venue by %)						Total %
		Burnside	Campbelltown	NPSP	Prospect	Walkerville	Unley	
Burnside	737	34.5%	7.5%	47.5%	2.0%	1.9%	6.6%	100%
Campbelltown	992	8.7%	24.7%	58.7%	0.9%	3.2%	3.8%	100%
NPSP	951	7.2%	6.4%	79.4%	1.3%	2.8%	2.9%	100%
Prospect	305	3.3%	3.0%	56.1%	26.2%	5.6%	5.9%	100%
Walkerville	145	9.0%	6.2%	59.3%	7.6%	15.9%	2.1%	100%
Unley	409	7.3%	0.5%	31.8%	0.2%	1.2%	58.9%	100%
Other	290	8.3%	9.0%	47.6%	4.1%	2.1%	29.0%	100%
Total Number Of Clients	3,829							

Graph 3: The number of vaccines delivered at public clinics for the last 2 years



Graph 4: Client attendance at public immunisation clinics for the last 2 years



School Immunisation 2024 Program

During 2024, EHA completed 58 high school immunisation visits, across two year levels, to deliver the annual School Immunisation Program (SIP). A total of 8,950 vaccines were administered to Year 7 and 10 students (Table 3). The end of the Year 7 catch-up program and the finalisation of the Adelaide Hills Council contract led to fewer school visits and vaccinations compared to the previous year.

Table 3: School Vaccinations for Calendar Year to Date – January to December 2024

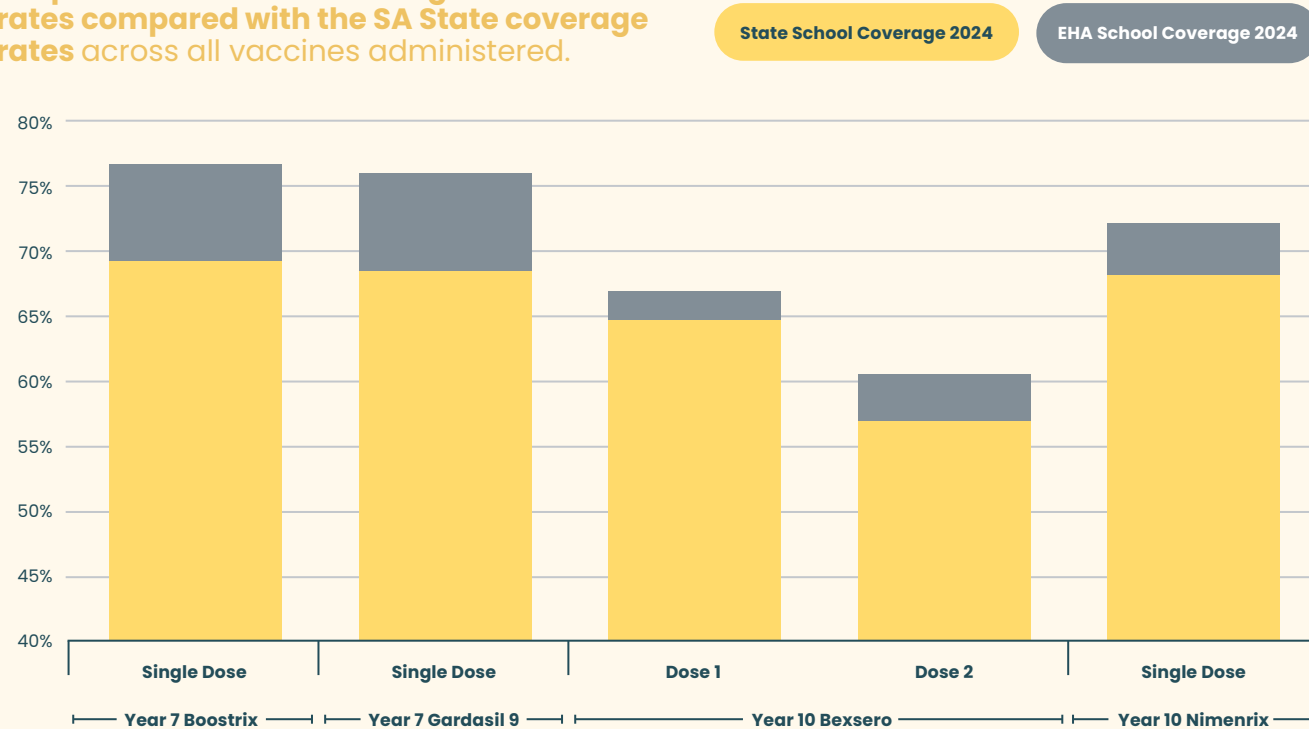
Council	Human Papillomavirus	Diphtheria Tetanus and Pertussis (dTpa)	Meningococcal (Men B) Dose 1	Meningococcal (Men B) Dose 2	Meningococcal ACWY	Total
Burnside	769	775	738	713	502	3,497
Campbelltown	303	309	214	201	242	1,269
NPSP	465	467	514	492	593	2,531
Prospect	118	121	100	85	108	532
Walkerville	75	77	77	70	88	387
Unley	136	136	151	134	177	734
Total	1,866	1,885	1,794	1,695	1,710	8,950



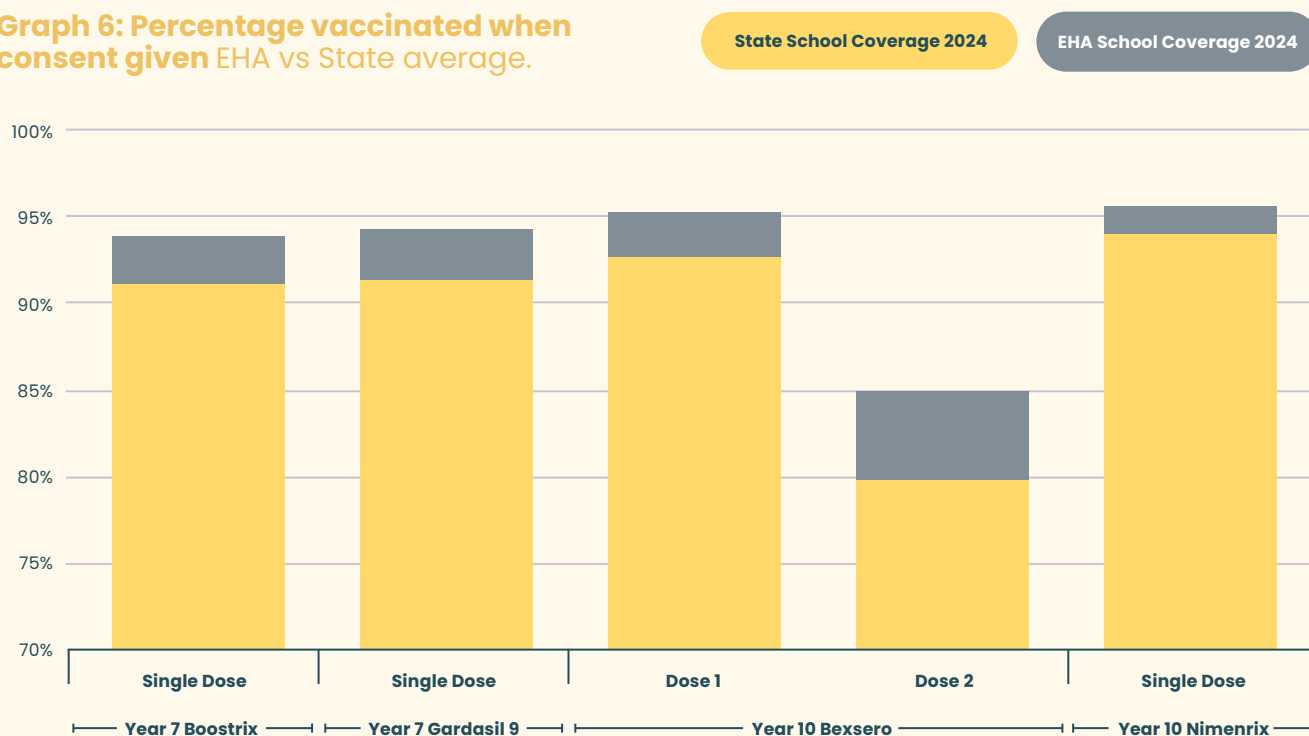
As can be seen in Graph 5, EHA's coverage rate continues to surpass the state average across all vaccines administered. Graph 6 shows the percentage of students that consented who were vaccinated.



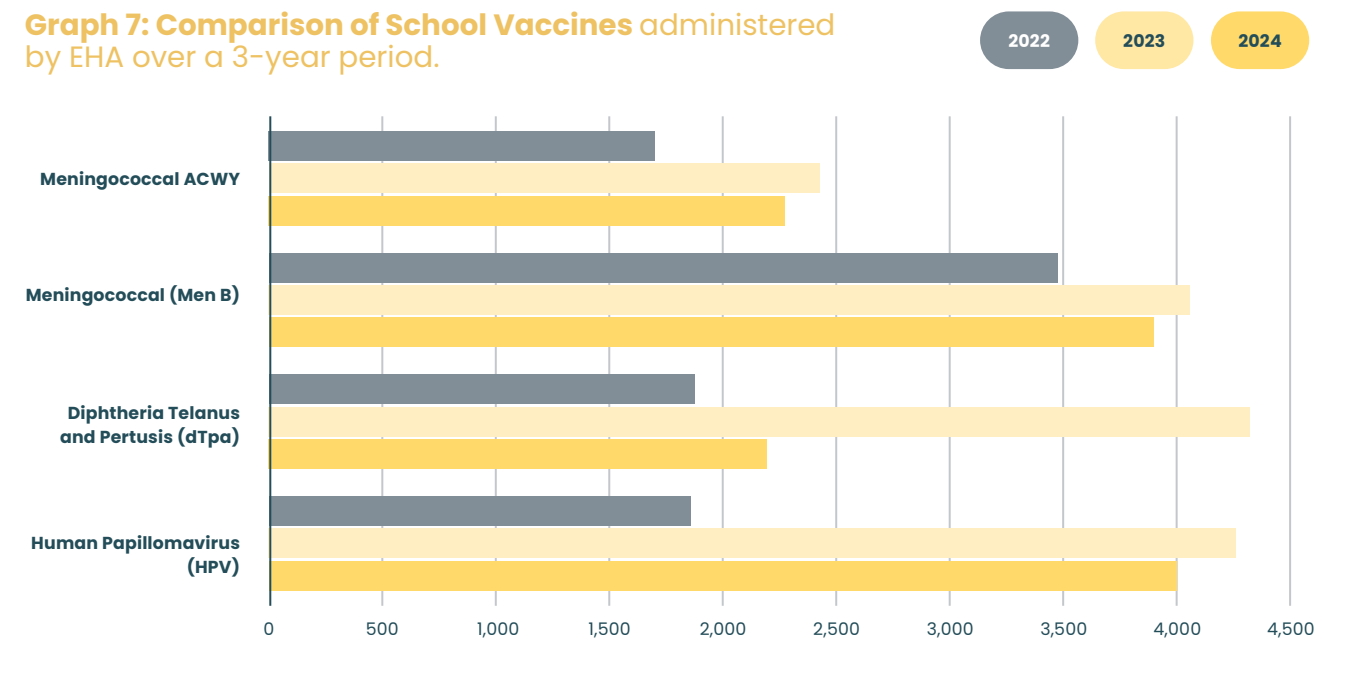
Graph 5: EHA vaccine coverage rates compared with the SA State coverage rates across all vaccines administered.



Graph 6: Percentage vaccinated when consent given EHA vs State average.



Graph 7: Comparison of School Vaccines administered by EHA over a 3-year period.



Workplace Immunisation Program 2025



Workplace visits
79



Vaccines administered
2,713

Between April to June 2025, Eastern Health Authority offered a Workplace Influenza vaccination service to public and private clients, including businesses, schools, childcare centres, and government

departments across metropolitan and greater Adelaide. Experienced nurses vaccinate staff onsite at convenient times, helping protect against influenza and promote employee wellbeing.



3

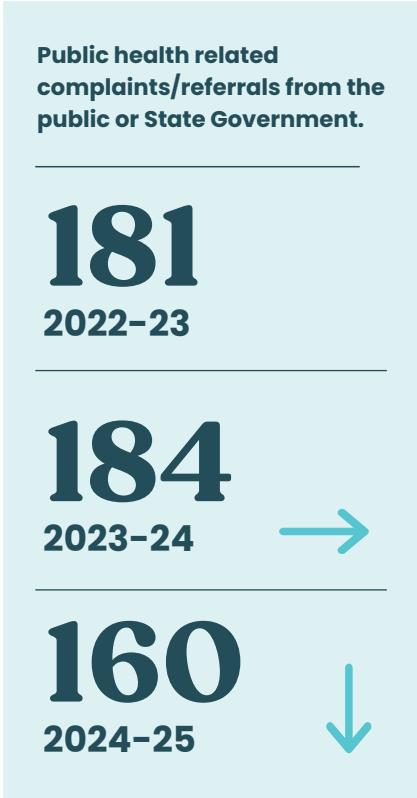
Public and Environmental Health

Environmental Health is the branch of public health that focuses on the interrelationships between people and their environment, promotes human health and well-being, and fosters healthy and safe communities

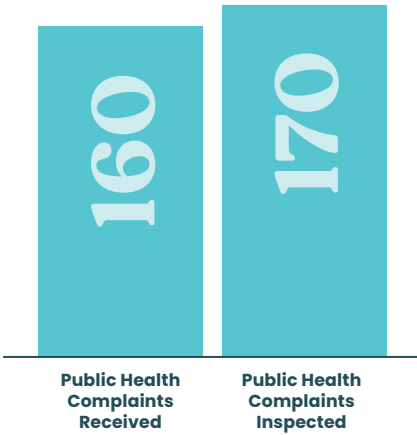
website: [NEHA Environmental health](#)

Complaints and Referrals

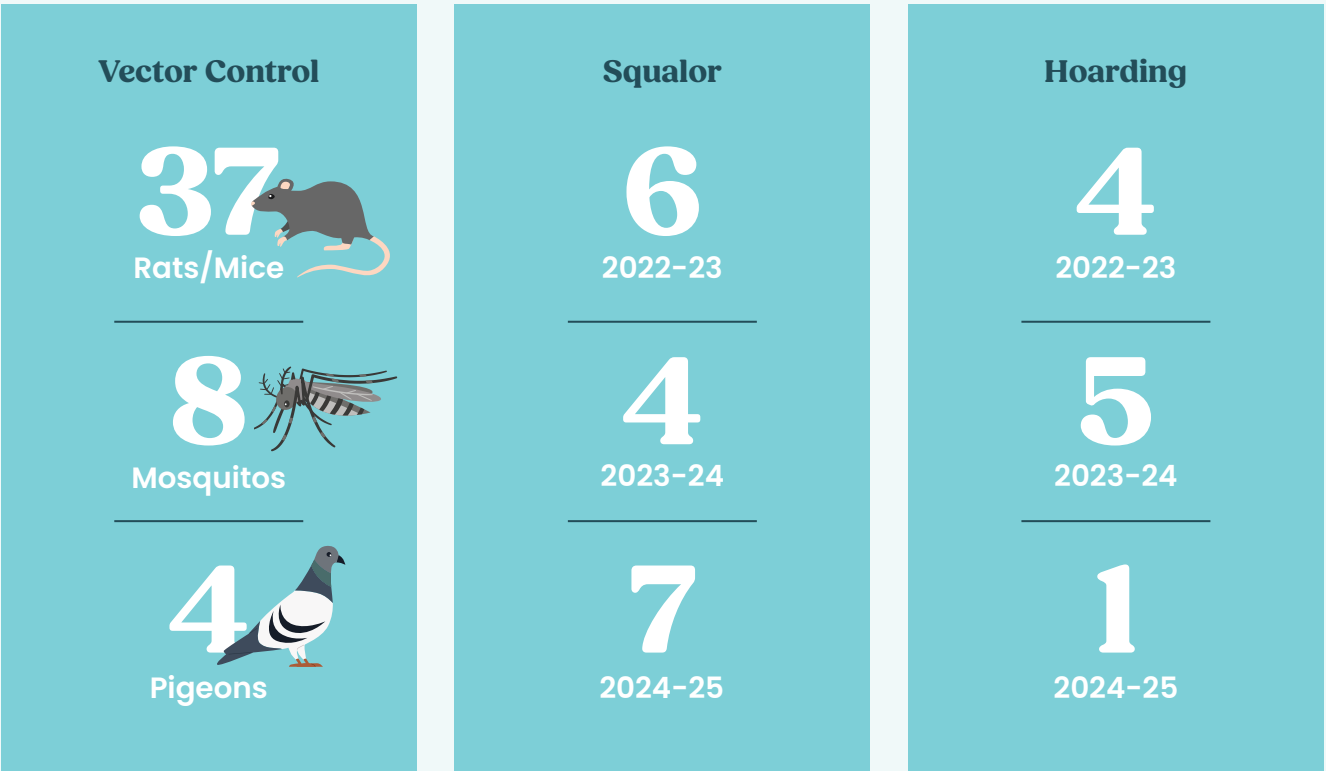
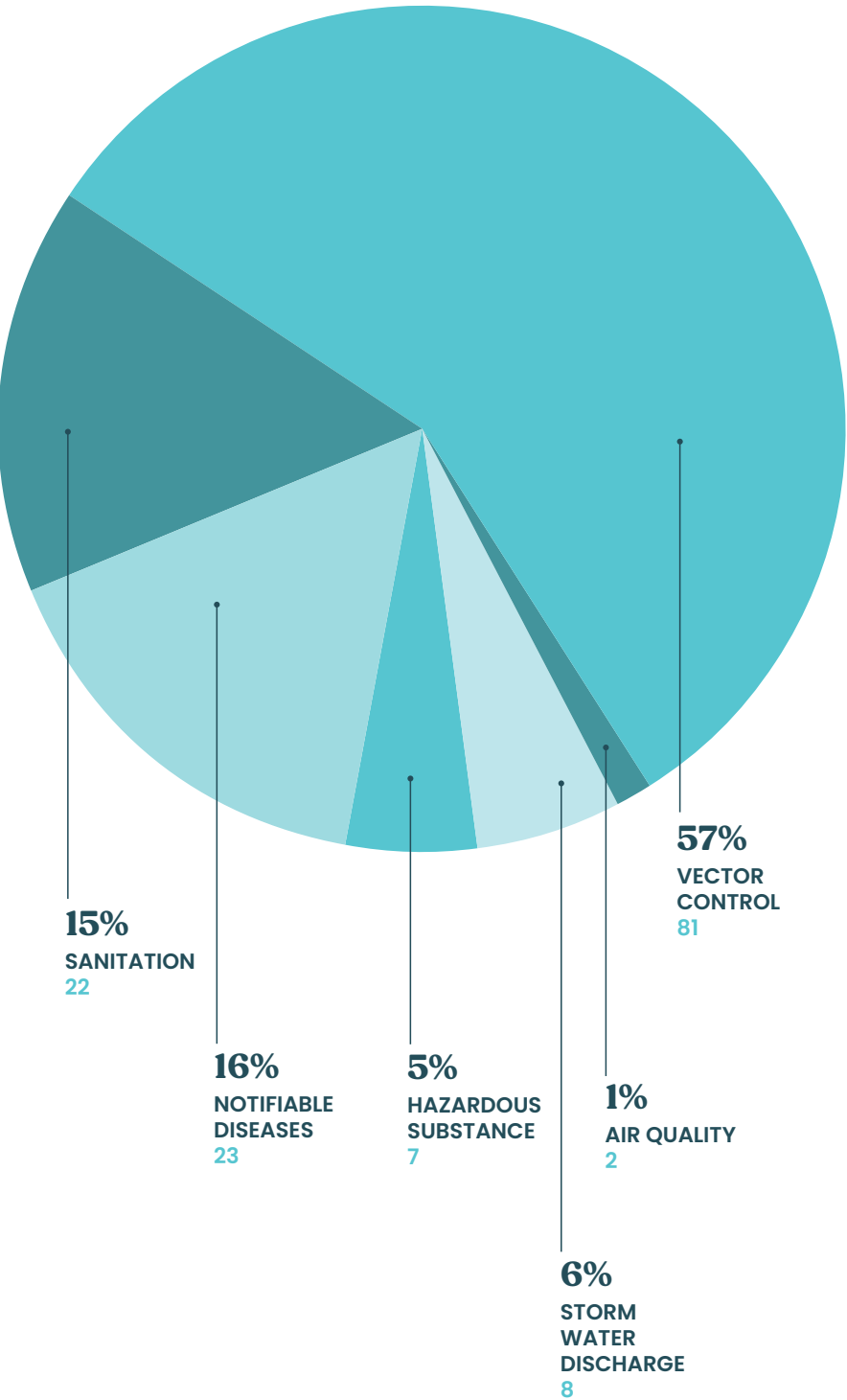
Environmental Health Officers investigate public health-related complaints and referrals from the public or State Government agencies under the SA Public Health Act 2011.



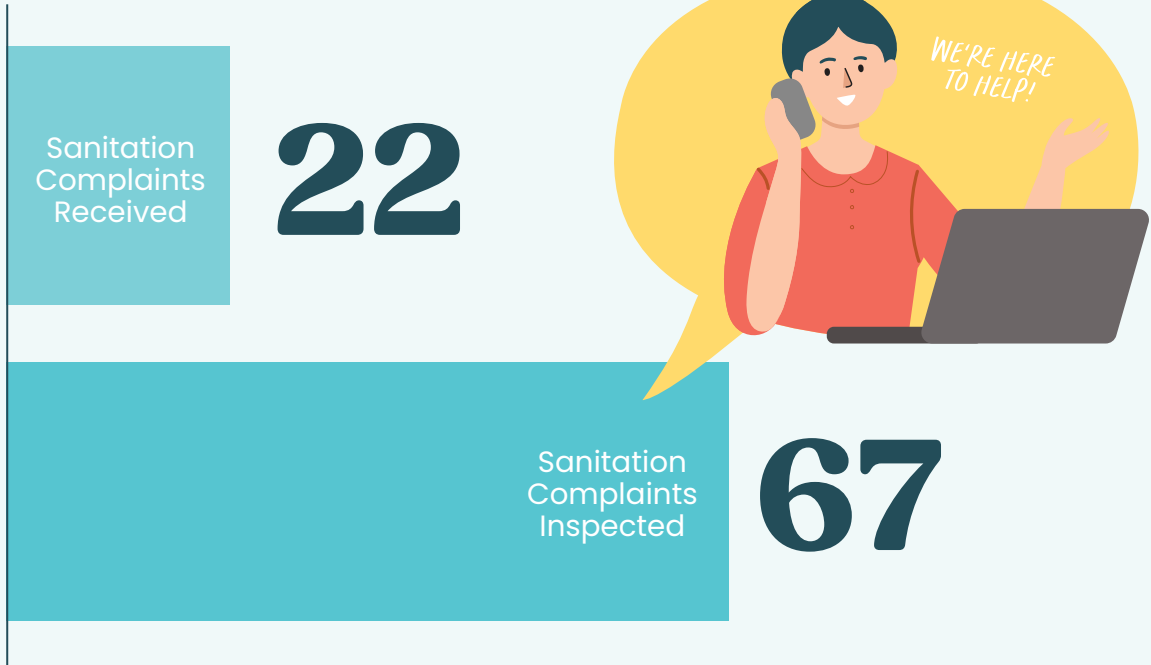
Graph 9: Public Health Complaint Inspections



Graph 8: Public Health Complaint Category



Graph 10: Sanitation Inspections per Complaint



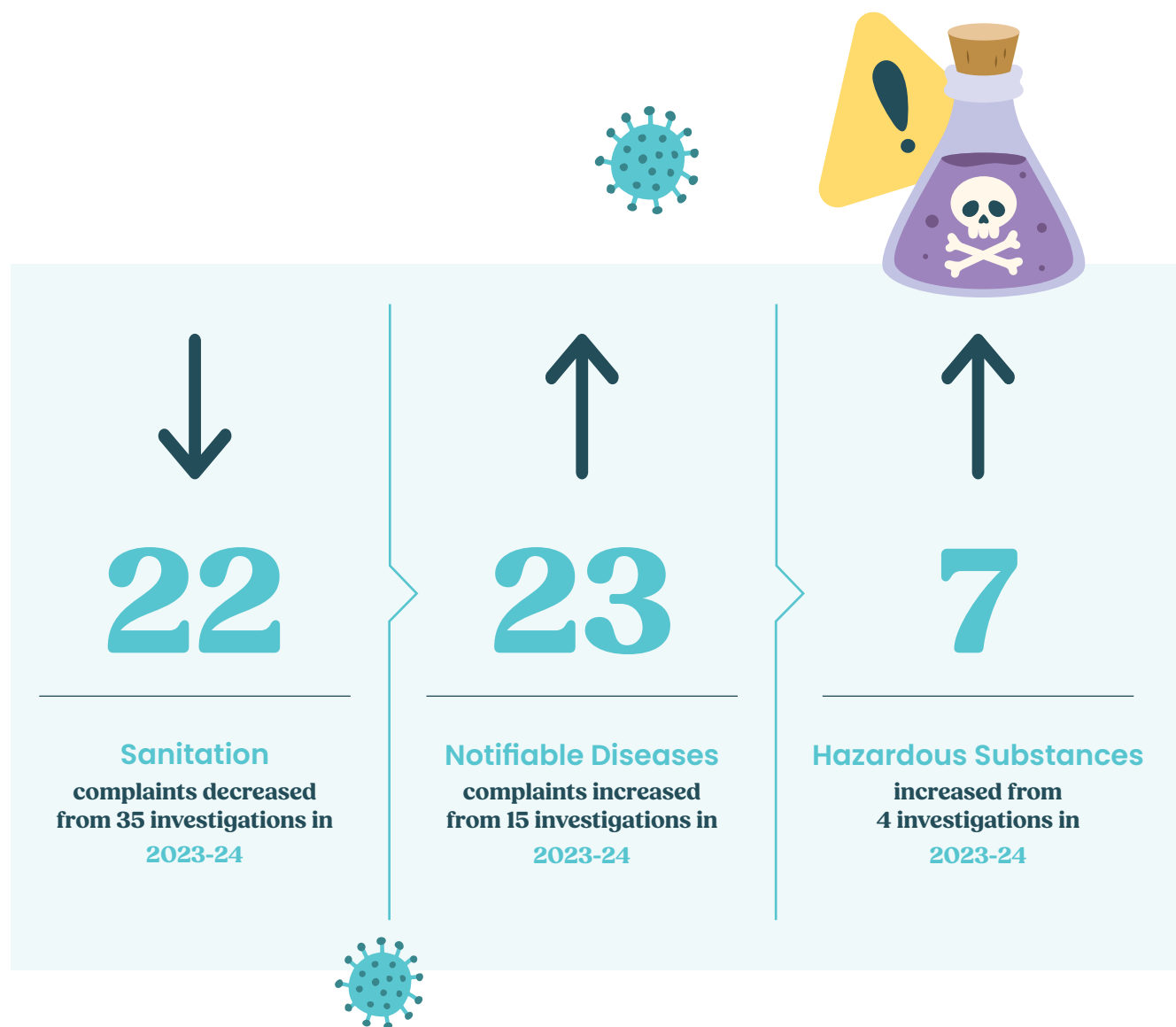
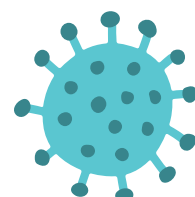


Table 4: Two year comparison of notifiable diseases within EHA's Constituent Council areas

	2023-24	2024-25
<i>Campylobacter</i>	259	227
<i>Salmonella</i>	61	49
<i>Legionellosis</i>	3	6
<i>Cryptosporidiosis</i>	41	23
Hepatitis A	1	1
Rotavirus	79	71

Overall, there was a reduction in notifiable disease notifications compared to the previous year, including a decrease in reported cases of *Cryptosporidiosis* across the five Constituent Councils.



Monitoring and Surveillance

Cooling Towers and Warm Water Systems

Positive *Legionella* Detections

- 2 cases found during routine sampling at two warm water sites.
- 3 cases identified internally by two sites and reported to EHA.

6 *Legionella* Disease Notifications

- All notifications required desktop investigations.
- All notifications required onsite sampling.
 - 2 investigations detected positive *Legionella*.
 - 2 sites required further action and decontamination.
 - 1 site was associated with notifiable cases.

Waste Control Systems

Some areas within EHA's catchment are not connected to SA Water Sewer or a Community Wastewater Management Scheme and therefore require an approved onsite wastewater system.

One onsite wastewater application was received and approved; there are no pending applications. Out of 181 service reports, one required additional action. No complaints were recorded.



Public Swimming Pools and Spas



42

swimming pool and spas at

27 sites

72	11	3	5
Routine inspections	Follow-up inspections	Complaint inspections	Cryptosporidium disease investigations

Personal Care and Body Art (PCBA)



17

high-risk tattoo inspections were undertaken

No follow-up inspections were required.

2

Complaints at two separate beauty premises

No follow-up inspections were required.

Health Care and Community Services



Licensing	Monitoring	Complaints
4	11	1
Licence renewal applications were received and approved	Routine licensing audits	Complaint investigation was undertaken



4

Food Safety

EHA administers the *Food Act 2001* in conjunction with the Food Safety Standards to protect the public from food-borne illness and associated risks.

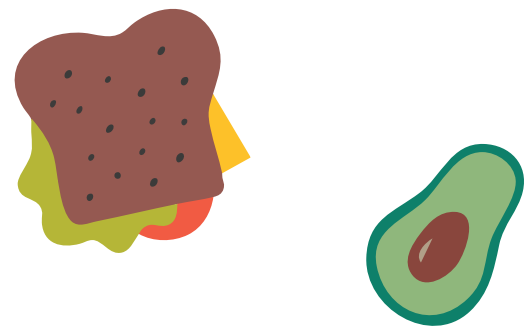


Food Safety Inspections

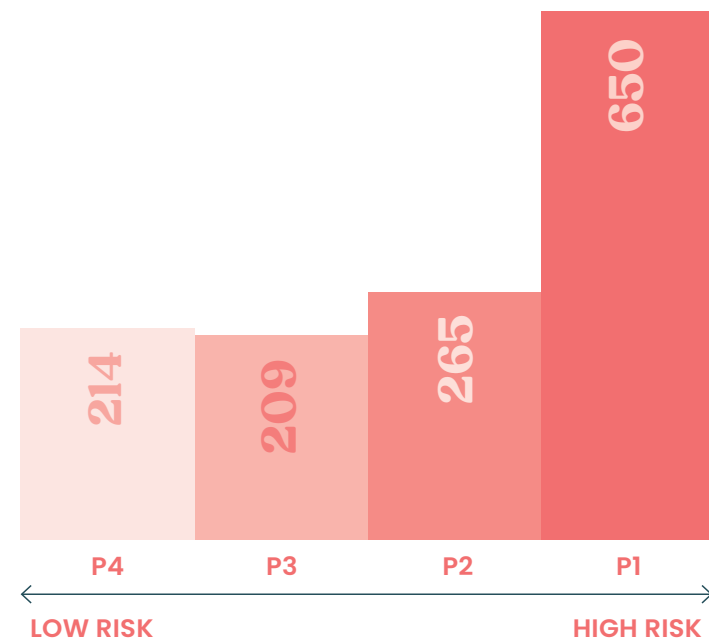
During the year EHA undertook 1,488 inspections under the *Food Act 2001* in conjunction with the Food Safety Standards to protect the public from food-borne illness and associated risks.

The SA Health Food Safety Rating Scheme Checklist (FSRS) is used to assess business compliance with food safety standards at routine inspections. EHA commenced participation in the SA Health FSRS on 1 July 2021. 708 businesses are currently captured by the scheme. FSRS applies to only to P1 and P2 food service businesses within EHA's Constituent Councils who sell food to consumers direct from site of inspection for 'immediate' consumption.

All food businesses receive a 'performance score' assessed during their respective routine inspection. However, the 'food safety rating score' is represented by stars, with captured businesses able to obtain a maximum rating of five stars. Five stars represents excellent compliance with the Food Safety Standards, four stars very good and three stars good compliance.



Graph 11: Number of food businesses per risk classification.



Graph 12: Total Number of inspections in 2024-25

1,488
total food safety inspections

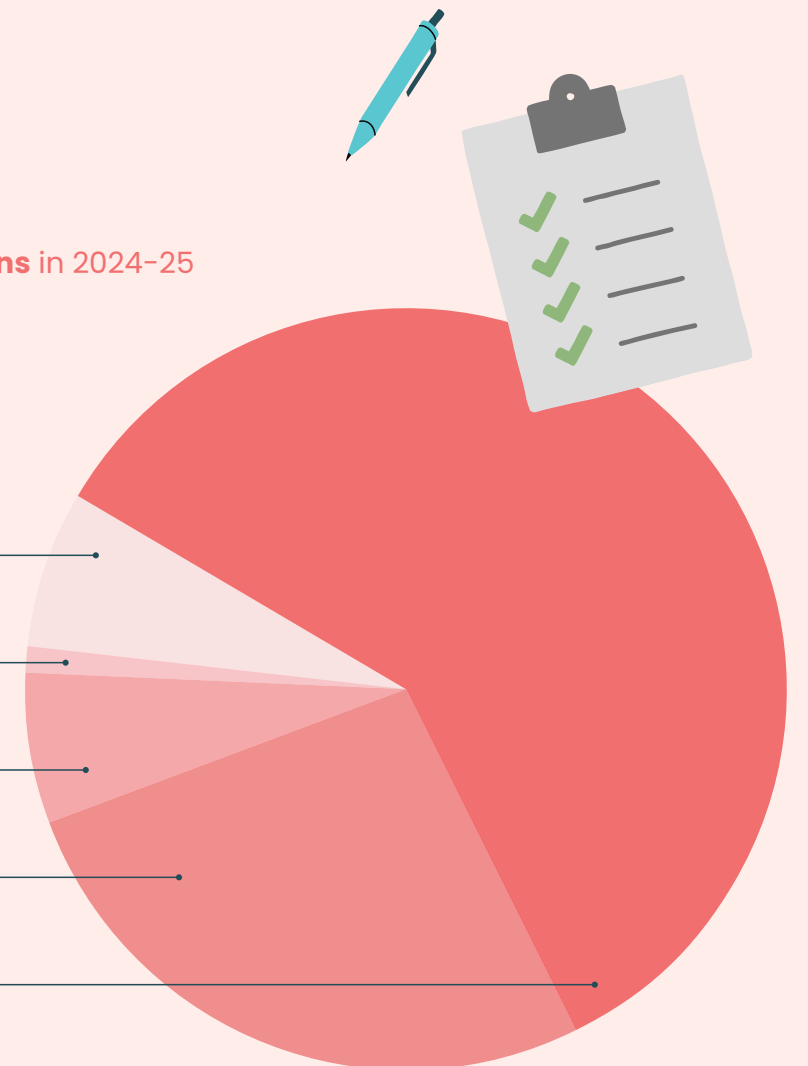
99
EVENTS

14
FITOUT

95
COMPLAINT

396
FOLLOW-UP

884
ROUTINE



Graph 13: Two-year comparison of food safety non-compliance types found in routine inspections, 2024-25



SA Health Food
Star Rating Scheme

A total of
678
businesses
are captured
within the FSRs
inspections.

★★★★★
25%
↓ 9% DECREASE
from last year

★★★★☆
15%
↓ 6% DECREASE
from last year

★★★★☆
6%
↓ 10% DECREASE
from last year

☆☆☆☆☆
54%
↑ 24% INCREASE
from last year



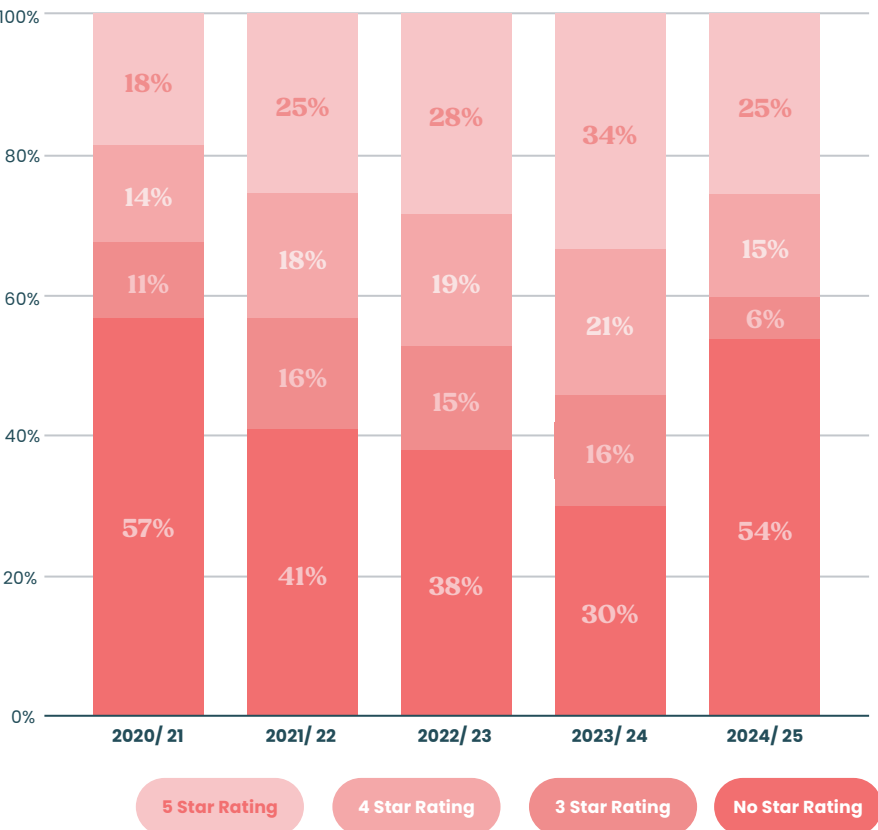
Food Safety Management Tools
– Standard 3.2.2A

As of 8 December 2023, Standard 3.2.2A requires food service, catering businesses, and certain food retailers to implement two or three new food safety management tools, depending on their risk level. These include mandatory food handler training, a requirement to have a ‘food safety supervisor’, and substantiation of key food handling activities.

A business that has not met the requirement to have a ‘food safety supervisor’ is not eligible for a star rating.

During the year 135 businesses that would have normally received a star rating (scores of 0–11 points) fell within this category. As depicted in graph 14, five-year comparative analysis of Food Safety Rating Scheme Performance, this development has negatively impacted the observed trend. During the previous 4 year period, the number of businesses receiving star ratings, particularly five-star ratings, has demonstrated a consistent annual increase.

Graph 14: Five year comparison of the percentage of captured food businesses receiving a star rating

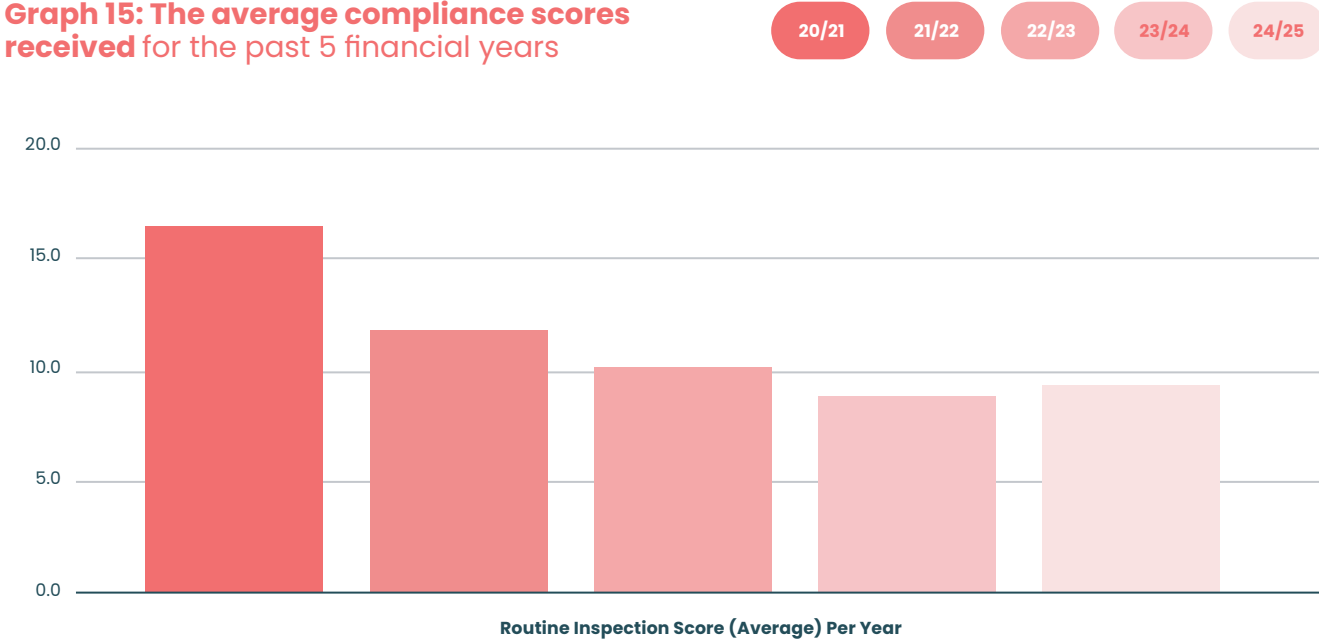


All food businesses receive a ‘performance score’ during their routine inspection. Depending on the degree of non-compliance each element is scored 1, 4 or 8 points. A low score indicates good

performance, and a higher score indicates poor performance. Graph 15 depicts the average compliance scores received for all businesses at routines inspections in the previous five financial years.

As demonstrated in the graph, over the five year period the average score has decreased, indicating an improved level of compliance with the Food Safety Standards.

Graph 15: The average compliance scores received for the past 5 financial years



Food Safety Enforcement

The majority of food businesses requiring legal action are P1 high risk businesses.

Table 5: Number of businesses requiring legal action per risk rating

	P1	P2	P3
Warning Letter	16	4	0
Improvement Notices	159	38	0
Offences Expiated	8	2	0
Prohibition Orders	3	1	0

Improvement Notices

197

130 Improvement Notices issued relating to Standard 3.2.2A

5.6%

of routine inspections resulted in the issue of an Improvement Notice



Expiations

10

10 expiation notices were issued to 9 food businesses under the Food Act 2001

1 business was issued 2 separate expiations during the year

1.13%

of routine inspections resulted in the issue of an Expiation Notice

Graph 16: The graduated response to enforcement under the Food Act 2001



Food Safety Audits

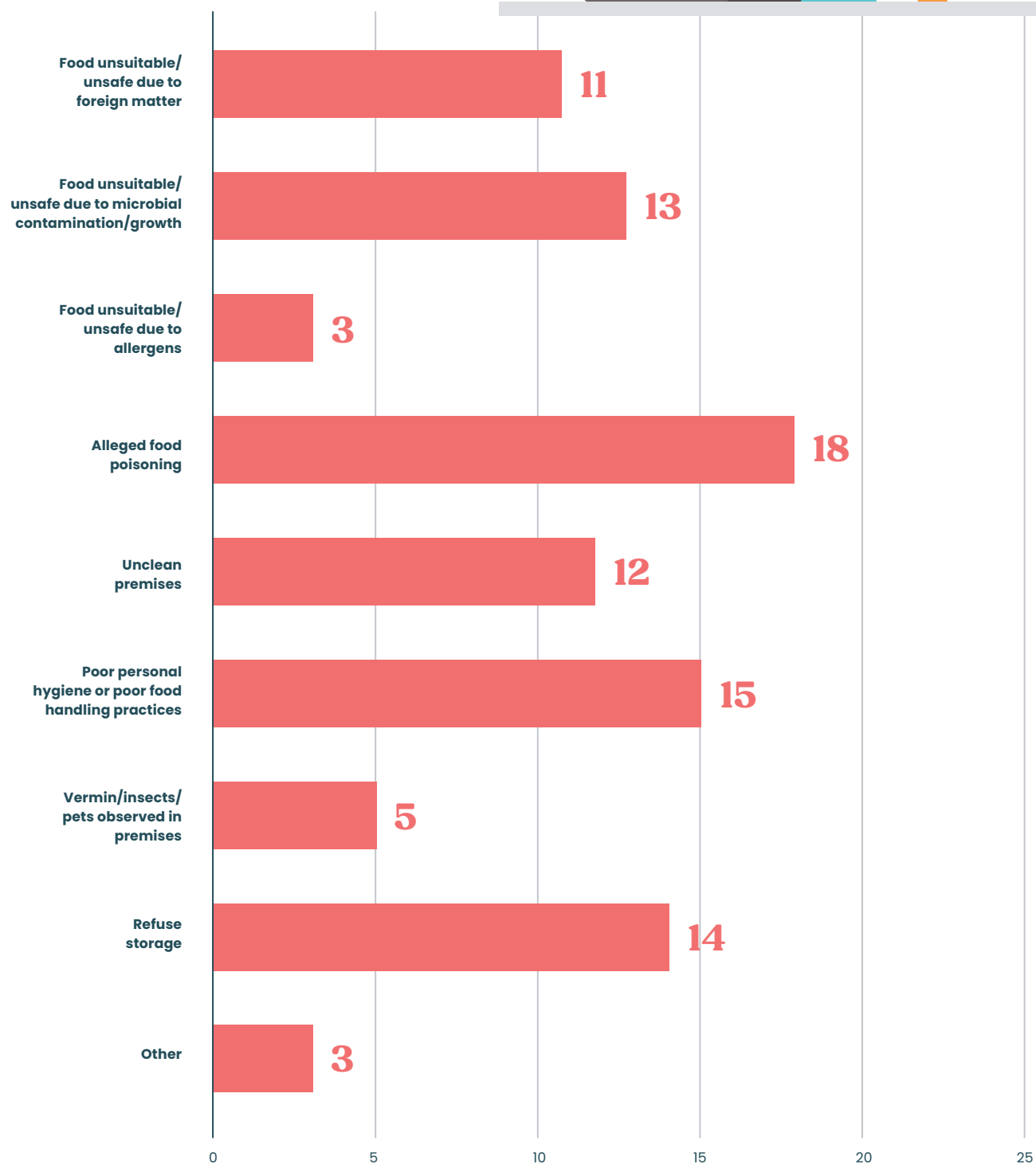
Scheduled food safety audits of food businesses serving food to vulnerable population.



Food Safety Complaints



Graph 17: Types of Food Complaints received in 2024-25



Promotional

Food Safety Training

During the 2024-25 financial year, EHA conducted five training sessions on food safety fundamentals, with a total of 36 participants.

The updated session is designed to inform food handlers about basic food safety principles and includes interactive activities to reinforce learning. These sessions are provided at no cost to food businesses within the Constituent Councils and are available to out-of-area businesses for a nominal fee.



EHA Food Safety Bi-Annual Newsletters

A biannual food safety newsletter is distributed to all food businesses within EHA's five Constituent Councils, with issues released in December and June. This one-page communication shares information about key legislative updates, highlights food safety practices, and lists important training dates and reminders relevant to food businesses.

Topics included temporary events, Food Safety Supervisor roles, hand washing, glove use, and raw and ready-to-eat food storage. The newsletter also promoted EHA's Food Safety Training and highlighted positive business feedback regarding EHO professionalism.



Food Safety Fact Sheets

Food Safety Information Sheets were published on the EHA website to inform both businesses and the local community. Themes included home refrigeration tips and understanding use-by and best-before dates.



Summary

Financial Statement for
the year ending 30 June 2025

	2024	2025
INCOME		
Council Contributions	1,970,200	2,094,100
Statutory charges	152,387	164,917
User charges	414,731	338,543
Grants, subsidies and contributions	249,436	248,910
Investment income	37,380	52,777
Other income	913	20,971
TOTAL INCOME	2,825,407	2,920,218
EXPENSES		
Employee Costs	1,847,846	1,823,552
Materials, contracts & other expenses	636,970	649,271
Depreciation, amortisation & impairment	175,901	183,012
Finance costs	36,923	64,887
TOTAL EXPENSES	2,697,640	2,720,722
OPERATING SURPLUS (DEFICIT)		
Asset disposal & fair value adjustments	(5,287)	(7,604)
NET SURPLUS/(DEFICIT)	122,120	191,892
Other Comprehensive Income	-	-
TOTAL COMPREHENSIVE INCOME	122,120	191,892
CURRENT ASSETS		
Cash and cash equivalents	954,882	1,113,745
Trade and Other Receivables	187,908	146,035
TOTAL CURRENT ASSETS	1,142,790	1,259,780
NON-CURRENT ASSETS		
Property, Plant & Equipment	999,746	1,244,915
TOTAL NON-CURRENT ASSETS	999,746	1,244,915
TOTAL ASSETS	2,142,536	2,504,695
CURRENT LIABILITIES		
Trade & Other Payables	198,870	80,132
Borrowings	139,565	126,237
Provisions	289,788	285,472
Liabilities relating to Non-current Assets held for Sale	628,223	491,841
TOTAL CURRENT LIABILITIES	-	-
NON-CURRENT LIABILITIES		
Borrowings	782,210	1,093,202
Provisions	33,030	28,687
TOTAL NON-CURRENT LIABILITIES	815,240	1,121,889
TOTAL LIABILITIES	1,443,463	1,613,730
NET ASSETS	699,073	890,965
EQUITY		
Accumulated Surplus	699,073	890,965
TOTAL EQUITY	699,073	890,965



local councils working together to protect the health of the community